

Scanning to Office 365 For CR3.5 Models

Appliacble Models

MXC301W

MXM266N/316N/365N

MXM364/464/564

MX2614/3114

MX2640/3140/3640

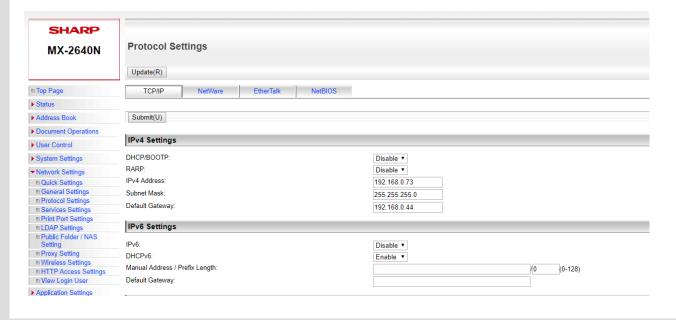
MX-4140N/MX-4141N/MX-5140N/MX-5141N

Changes to Office 365

Microsoft has recently enforced TLS 1.2 when users login to Office365. This will affect all devices that use Office 365 to scan to e-mail or e-mail alerts. The above models will support TLS 1.2 for e-mail communication with the appropriate firmware. The latest firmware is available on SharpOne.

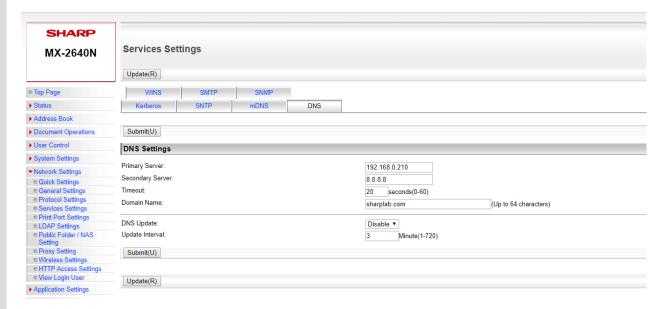
The settings below are the recommended settings

Ensure the gateway address is correct so the device can access the internet.





Ensure the device is able to resolve the hostname of the office365 mail server. It may be useful to add the google DNS details to the device in addition to the customers DNS server.





Enter the details of the Office 365 mail server in services/SMTP Settings

Primary Server: SMTP.OFFICE365.COM

Port Number: 587

Sender Name: Name associated to the valid Office 365 account you are going to use

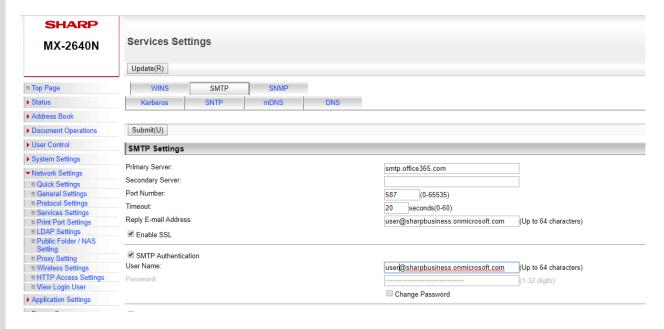
Sender Address: <Valid Office 365 Email Address>

Enable SSL: Enabled (Ticked)

SMTP Authentication: Enabled (Ticked)

User Name: <Valid Office 365 Email Address> (use the same account as the reply e-mail address)

Password: <Valid Password for above account>





In system settings/Image send settings/scan settings Enter the sender name and Reply e-mail address same as account used in the SMTP settings.

